# DRAFT

# Pivoting to Meet the Evolving Workplace Landscape

## *What did the federal government and Department of Defense (DoD) do as they experienced a tremendous setback due to high employee turnover?*

## They turned to OSC Edge for a solution.

The pandemic permanently changed the workplace landscape. Where and how we work since 2020 is completely different as corporations, organizations, and businesses throughout the world now allow employees to work remotely, either full-time or in hybrid form (i.e., two days in the office, three days at home, etc.). While this may suffice for private industry, the federal government and Department of Defense (DoD) struggled with security concerns associated with allowing employees to work remotely in any capacity. This resulted in employee dissatisfaction to the point that turnover was becoming a significant concern.

The U.S. government needed a reliable solution that would allow employees to work remotely while upholding national security, so officials turned to Open SAN Consulting (OSC Edge) for help. This woman-owned business partnered with the government’s Commercial Solutions for Classified (CSfC) program to develop a joint resolution that accommodates the needs of employees while preserving the integrity of highly classified networks.

OSC Edge accomplished this by establishing a system of accreditation that ensured adherence to cybersecurity principles. As a result, the company was able to engineer and design a comprehensive network which now benefits the federal government and DoD sectors in multiple ways:

* Allows controlled access to vetted personnel through layered encryption that protects classified information.
* Enables secure government communications.
* Extends the range of the U.S. Military’s command-and-control center from a limited number of secure enclaves within the federal government to anywhere in the world.

The OSC Edge and CSfC’s collaboration utilized off-the-shelf hardware and software in secure configurations to enable protected access and communication between those in the DoD and other government agencies from remote locations. Because of the collaboration with the CSfC, the NSA was assured compliance with all of its requirements and controls for a secure system.

Since its implementation, the OSC Edge solution has transformed work in the DoD, allowing employees to utilize classified National Security Systems data to access information while also communicating with colleagues anywhere in the world. Employees can now perform the necessary and required work to keep the United States secure without risking their health or the health of their families. Additionally, the standardization of the OSC Edge solution means other federal government departments requiring any level of security will have access to it moving forward.